

Operator

Function	Dealing with DG as cargo?	Training needs		Additional Requirements
		Mandatory (M) or Recommended (R)	Objective of Training	

MANAGEMENT / ORGANISATION PERSONNEL				
Nominated persons (as defined in ORO.AOC.135 a))	Y	R (see requirements for operational point of contact for DG)	a	
		M	if no other DG operational point of contact appointed: a + c	
	N	n/a	if other DG operational point of contact appointed: n/a	
Operational point of contact for DG according ICAO Annex 6, Part 1, Chpt 4.2.1.5 e) and Appendix 6, Par. 2 (+ DG coordinators abroad)	Y	M	a + b + c	
	N	R	if designated: a + b + c	
Personnel in charge of establishing and maintaining	Y	M	a + b	
	N	M	a + b	
Personnel in charge of auditing DG topics/supervising	Y	M	a + b + c	
	N	M	Where applicable: a	
Personnel in charge of auditing / supervising (not DG related)	Y	R	a	
	N	R	a	
Personnel in charge of collecting safety data	Y	R	a	
	N	R	a	

PREPARING CONSIGNMENTS (COMAT)	Y	M	a + b + c	
	N	M	a + b + c	

ORGANIZING DG TRANSPORT				
Personnel responsible for the planning of aircraft loading	Y	M	a + b + c	
	N	M	a + c	
Flight operations officers and flight dispatchers	Y	M	a + b + c	
	N	M	a	
Applying for approvals and exemptions according to ICAO TIs Part 1, Chapter 1	Y	M	a + b	

CUSTOMER SERVICE DESK				
Personnel in charge of passengers' and/or cargo booking/selling, answering questions, handling claims, etc.	Y/ N	M	a + b	
Accepting passenger and crew baggage (check-in), managing aircraft boarding areas and other tasks involving direct passenger contact at an airport	Y/N	M	a + b + c	

PROCESSING OR ACCEPTING GOODS (CARGO)				
Dangerous goods consignments	Y	M	a + b + c	
Goods presented as general cargo	N	M	a + b + c	

HANDLING				
Handling of baggage	Y/N	M	a + b + c	
In a warehouse	Y	M	a + b + c	
	N			
	(= only general cargo)	M	a + b + c	
Loading and unloading unit load devices and/or aircraft	Y	M	a + b + c	
	N	M	a + b + c	

MANAGING DG IN-FLIGHT				
Flight crew	Y	M	a + b + c	
	N	M	a + b + c	
Cabin crew	Y/N	M	a + b + c	
Personnel with a function related to the cargo	Y	M	a + b + c	
	N	R	a + c	
Task specialists (SPO)	Y	M	a + b + c	
	N	R	a	

